

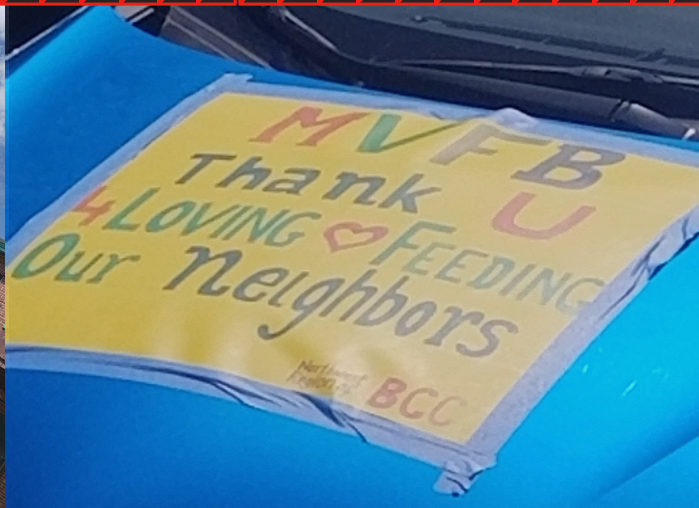


**Merrimack Valley
Food Bank, Inc.**

**Feeding Families
Since 1991**

2019-2020 ANNUAL IMPACT REPORT

Serving Food Pantries, Meal Programs, and Shelters



Dear Supporters,

When our fiscal year 2020 began in July of 2019, we could never have imagined what would lie ahead. When the COVID-19 pandemic became reality, our excellent managers and team members immediately adjusted the manner in which we distribute food to be safe and continue our critical mission - to provide lifesaving food to our neighbors during these extraordinary times. Because of you, this year we were able to distributed 3.96 million pounds of food to people in more than 30 communities. This is an increase of nearly 242,000 meals over the prior year.

MVFB continues following safety measures and restricting access to only staff and a limited number of volunteers. Some of our partner food providers, food pantries, and meal programs suspended services in the early months of COVID-19, including those serving congregate meals and/or unable to provide sufficient distance between staff, volunteers and guests, and those with at-risk volunteers and staff. We urged programs to collaborate and share resources to continue serving our neighbors who needed us more than ever before. We are astounded at the creativity and commitment of our staff, partner food providers, local, state and federal legislators, as well as our corporate, faith based, academic and community partners. They all realized that food is needed to do anything else.

In addition to our usual sources of food, MVFB accepted, stored and distributed Coronavirus Food Assistance Program (CFAP) boxes of shelf stable food in the summer months, as well as Farm to Families Boxes, which contained meat and dairy products. All of these resources were appreciated and helped our member agencies get lifesaving food to our neighbors.

Our staff and volunteers - some of the true heroes of the pandemic - moved to pre-picking all member agency orders and bringing the food out to the loading dock where it is loaded into food pantry and meal program vehicles. From MVFB food is taken to where it will be prepared in meals to go, or bagged and given to guests - at times in a parking lot or on the sidewalk to maintain social distancing.

Looking Ahead

MVFB is an established partner in the region we serve, having been a growing institution since 1991. We are poised to continue serving our community into the remaining months of the pandemic, and beyond.

We are in early stages of a relocation plan that may include purchasing or building a Food Distribution Center that will better serve our member agencies, providing more efficiency in receiving, picking food orders for agencies and distributing food. Ideally the new Food Distribution Center will be situated on one level, with several loading docks and convenient proximity to major highways. We will increase our total square footage from 21,000 ft. to 40,000 - 50,000 ft. We are currently seeking an appropriate building or land on which to build our future Food Bank home.

We hope you'll remain alongside us as we continue to serve our neighbors.

With Sincerest Gratitude,



Amy L. Pessia
Executive Director



Jimmy Good
Board Chairman



OUR PROGRAMS

MVFB operates six hunger relief programs. When COVID-19 hit, we had to quickly adapt those programs to make sure we were able to safely provide the food our neighbors count on. In this section, we want to share some information about our programs during the first portion of Fiscal Year 2020, and also share how those programs adapted to the new circumstances in the final few months of the fiscal year.

July 2019-March 2020

The Food Distribution program acquires, stores, and distributes food to member agency programs such as food pantries, meal programs, and shelters. The program served 104 agencies, operating 129 programs, in more than 30 communities during FY20.



Food Distribution

March 2020-June 2020

As MVFB's member agencies faced increasing demand for food, MVFB met the need by using donations and grant funds to purchase more food than we have in our 30 year history. We also adapted our procedures to minimize contact and maximize efficiency.

The Mobile Pantry program provides monthly grocery delivery to more than 340 homebound individuals who are elderly or whose disabilities prevent them from visiting a food pantry. The same volunteer visits each month to provide a social contact too.



Mobile Pantry

Demand for this program increased significantly. MVFB partnered with new referral sources and provided deliveries to individuals required to quarantine due to contact tracing. While our volunteer program had to be limited, we are proud that no deliveries were missed.

Operation Nourish provides food for school-age children for weekends and school vacations when they aren't getting school meals. The program was serving over 1,200 students a month in 22 schools during the 2019-2020 school year.



Operation Nourish

When schools closed due to the COVID-19 crisis, the program partnered with the schools to distribute bags of food alongside the grab-and-go meals being provided to families by the school system. 2,380 bags of food were distributed in April alone.

OUR PROGRAMS

July 2019-March 2020

Food Rescue picks up perishable foods from Lowell supermarkets and distributes them to our member agencies while they are still fresh in order to prevent food waste. Prior to the pandemic, the program had rescued 55,611 pounds of food in FY20.



March 2020-June 2020

MVFB continued to pick up these items and distribute them to our member agencies during this time when food was needed more than ever. From mid-March to the end of June, the program rescued an additional 29,732 pounds of food.

The Community Market is a free farmer's market offered at four Lowell Housing Authority properties during the summer and early fall. The program served 151 households per month and distributed more than 30,500 pounds of nutritious food.



The FY20 Community Market operated from July-November 2019, so had concluded before the COVID-19 crisis began.

Looking ahead to FY21, we operated a shortened season for this program from July-September 2020.

In partnership with the USDA, the FY20 Summer Lunch program provided over 9,100 lunches and snacks to children participating in summer activities in Lowell.



The FY20 Summer Lunch program took place in July and August of 2019, so was completed before COVID-19.

In FY21 (Summer 2020), this program continued providing meals at the limited sites where summer activities were still taking place.

OUR PARTNERS

MVFB Member Agencies

Beverly SDA Comm. Food Pantry
Billerica Community Pantry
Bread & Roses
Bridgewell - Market Street
Caleb Group – Chestnut Square
Caleb Group - Sirk Building
Caleb Group - Xavier House
Calvary Kitchen
Cambodian Mutual Assistance Association
Casa Esperanza
Catholic Charities
CBA Yes
Central Food Ministry
Changing Lives Christian Church
Chelmsford Community Exchange
Christ Church United
Christ Jubilee Food Pantry
Community Action-Amesbury
Community Action-Haverhill
Community Christian Fellowship
Council on Aging
CTI - YouthBuild
CTI - Youth Services (Mill You)
Daybreak Shelter
Dracut Food Pantry
Dwelling House of Hope
End 68 Hours of Hunger
Evangelical Church of Holiness
Full Gospel Church
God's Helping Hand
Good Samaritan Baptist Church
Grace Lutheran Food Pantry
Great Commission Food Pantry
Greater Lawrence Community Action Council
Haitian Baptist Church
Haverhill Clubhouse
Hearts of Life
Hope Dove
House of Hope
House of Mercy
Immaculate Conception - Newburyport
Immaculate Conception - SVDP, Lowell
In Need Food Pantry
International Veterans Care Services
Key Program
Lazarus House
Leap 4 Education
Leroy's Lodge
Life Connection Center
Lifelinks (Gilmore St.)
Lifelinks (Overlook Terrace)
Lifelinks (Pondview)
Living Waters
Lowell Alliance
Lowell House Recovery Home
Lowell Transitional Living Center
Megan's House
Merrimack Valley YMCA
Middlesex Comm. College - Bedford
Middlesex Comm. College – Lowell
Mobile Pantry (MVFB)
Mount of Prayer Food Pantry
Neighbors In Need
New Beginnings
New Hope Community Church
North Shore Moving Market

North Village Senior Housing, Chelmsford
Northern Essex Community College
Open Hand Pantry
Open Pantry
Pathfinder-Bridgewell
Pegasus
Peoples Pantry
Place of Promise
Point After Club
Pregnancy Care Center - Haverhill
Pregnancy Care Center - Lowell
Presidential Gardens
Recovery Cafe (Lowell House)
Renaissance Club
Rescue Ministry
Revival Church - Peabody
Salvation Army - Lawrence
Salvation Army - Newburyport
Salvation Army-Lowell
Shepherd's Pantry
Somebody Cares
St. Basils - Pantry
St. Benedict
St. Charles - SVDP
St. George Orthodox
St. Marguerite Dracut - SVDP
St. Mary Magdalen - SVDP
Tabernacle Evangelique
Table of Plenty
Tewksbury Community Pantry
UMASS Lowell
UTEC
Veterans NE Outreach
Washington Street Baptist Church
Water Source (Fuente de Agua)
West Congregational Church
Westford Food Pantry
Women's View
You Forward (VinFen)

MVFB's Operation Nourish

Bartlett School
BRIDGE Program
Cardinal O'Connell Early Learning Center
Collegiate Charter School of Lowell
Greenhalge School
Greater Lowell Technical High School
Harrington Elementary School
LeBlanc Therapeutic Day School
Lincoln School
Lowell High School
LHS Mill Market
McAuliffe School
Middlesex Community College
Moody School
Morey School
Murkland School
Robinson Middle School
Rogers School
Stoklosa School
Sullivan School
Washington School

MVFB's Community Market

Francis Gatehouse Mill
Highland Parkway
North Common Village
South Common Village

MVFB's Summer Lunch

Caleb Group
Christ Jubilee
Eagle Park
Greater Lowell Technical High School
LCHC Teen Block
McPherson Park
North Canal Splash Pad
O'Donnell Splash Pad
Raymond Lord Pool
Salvation Army
Whistler House
YWCA

**Partners List as of 6/30/2020. New members added in FY 2021 are not listed here.*



Our member agency staff and volunteers should be heralded as heroes. These food pantries, meal programs, senior centers, and schools are on the front lines and providing not only food, but a sympathetic ear, as well as other services including rental assistance and advice, health care, fuel assistance and referrals, to help our neighbors navigate this uncharted territory.

- Amy Pessia, MVFB Executive Director





Sunkist
GRAPEFRUIT

**Pounds of
Food
Distributed**

**3.96
MILLION**



**People
Served
(Monthly
Average)**

45,812



**Member
Programs
& Sites
Served**

156

Income Sources

Contract Income (Includes Food Value): 42%

In-Kind Donations: 24.8%

Individual & Corporate Donations: 18.6%

Grants: 11.9%

Fundraisers & Other: 2.7%

**Audited financial statements not yet available at time of printing. Current 990 available at: mvfb.org/about-us/financial-information*

**OUR YEAR
BY THE
NUMBERS**

THANK YOU TO OUR DONORS!

\$100,000 and Above

Digital Federal Credit Union
Massachusetts COVID-19 Relief Fund

\$50,000 - \$99,999

Anonymous (Foundation)
Cummings Foundation
George P. Bishop Foundation, Inc.
Rockstar Games

\$25,000 - \$49,999

Eastern Bank Foundation
Globus Medical
Hannaford Supermarket

\$10,000 - \$24,999

Buzz Memorial Fund
Charles A. Farnsworth Trust
Commonwealth Care Alliance
Nancy Donahue Enterprise Holdings Foundation
Eos Foundation
Facebook Donations
Fallon Community Health Plan
George & Jane Mifflin Memorial Trust
Greater Lowell Community Foundation
Highland Street Foundation
John W. Boynton Fund
Lahey Health
Marc Linster & Karin Lagrange
Mabel A. Horne Fund
Mason Family Charity Inc.
National Grid
Saab Family Foundation
United Way of Massachusetts Bay & Merrimack Valley
Wagner Foundation

\$5,000 - \$9,999

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Lorraine Adams
Ellen Andre
Anonymous (3)
Aubert J. Fay Charitable Fund
August Foundation, Inc.
Corning Incorporated
Deluxe Corporation
Enterprise Bank & Trust
Frederick E. Weber Charities Corporation
GE Employees Good Neighbor Fund

Greater Lowell Health Alliance
Patricia Haversat
Josephine G. Russell Trust
Morrison Charitable Fund
Rogers Family Foundation
Spring Manufacturing Corporation
State Street Corporation
TD Bank Charitable Foundation
Thomas Anthony Pappas Charitable Foundation, Inc.
Walsh Engineering Services, Inc.

\$1,000 - \$4,999

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Dracut Food Pantry
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Eat to Give, Inc.
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First Church of Christ, Scientist
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Fred C. Church
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Groveland Congregational Church
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Hope Worldwide-Mass.
IBEW Local 2321
Ko Ishikura
Jeanne D'Arc Credit Union
JOH
JSP Family Foundation
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Keller Williams Merrimack
Roland and Beatrice Lambalot
Liberty Mutual Insurance Group
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Lowell General Hospital
Lowell Police Department
Lowell Sun Charities
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People's United Community Foundation
Pfizer Foundation
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Many families have never needed to ask
for help before, and maybe even
donated or volunteered before the
pandemic. We at MVFB often answer
calls from people who have no place
else to turn. They call MVFB because
they find us in an online search, and we
listen to their stories and refer them to
their closest food pantry, suggest they
apply for SNAP, and tell them it's ok to
ask for help.



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This list reflects financial donations made between 7/1/2019 and 6/30/2020, and does not include ticket purchases or event sponsorships. We receive many donations throughout the year that help us serve our mission. We strive to be as accurate as possible for our annual report and regret if any names have not been acknowledged. Thank you to all of our supporters on every level!



LOOKING AHEAD

As we write this report during FY 2021, the need for emergency food in our region remains high. The economic impact of the pandemic will be felt until recovery is well underway for businesses, school districts, colleges and child care, and ultimately families and individuals' physical and financial health. Our services and the support we receive to continue our mission are critical.

FIGHT HUNGER!

There are a number of ways you can stay involved in the fight against hunger during this critical time. To learn more about any of these, contact us or visit www.mvfb.org.



Join our Stock the Shelves Club with a recurring monthly donation to make sure food is available all year long.



2021 is MVFB's 30th Birthday! Check out our sponsorship opportunities and attend our virtual party on 5/6/21!



Make a food donation or host a food drive! Learn more about hosting a virtual or traditional food drive on our website.



Sponsor or participate in MVFB's Golf Tournament on 9/13/21.



Every \$1 donated provides 3 meals! You can donate securely on our website.



Consider making a gift to MVFB in your estate planning.



While our volunteer program has been limited due to COVID-19, volunteer opportunities are still available. You can make home deliveries, fill bags of food, help with neighborhood food drives, and more!



Follow MVFB on social media and help us spread the word about the fight against hunger and the many other ways you can be involved!

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